

University Cellular Coverage Survey

When you begin to consider wireless communications access on your campus to improve safety and security infrastructure, improve inter-active classrooms, offer greater online learning opportunities, offer wireless access as a student amenity and recruitment tool for students and events on campus, it may be overwhelming to know where to begin. Equipment and solution integrators offer a great deal of experience and insight into technology, implementation, and can provide technical performance surveys of the campus. The wireless service provider is clearly a major stakeholder in bringing the RF to your campus. But, knowing where to begin starts with the people using wireless in and around your property—the faculty, staff, and students. In order to understand what’s important to them and to prioritize service areas, consider sending a cellular usage survey. Questions may include:

1. Which best describes you?

- a. Student living on campus
- b. Commuter student
- c. Faculty or staff

2. How do you use your mobile device? Circle all that apply.

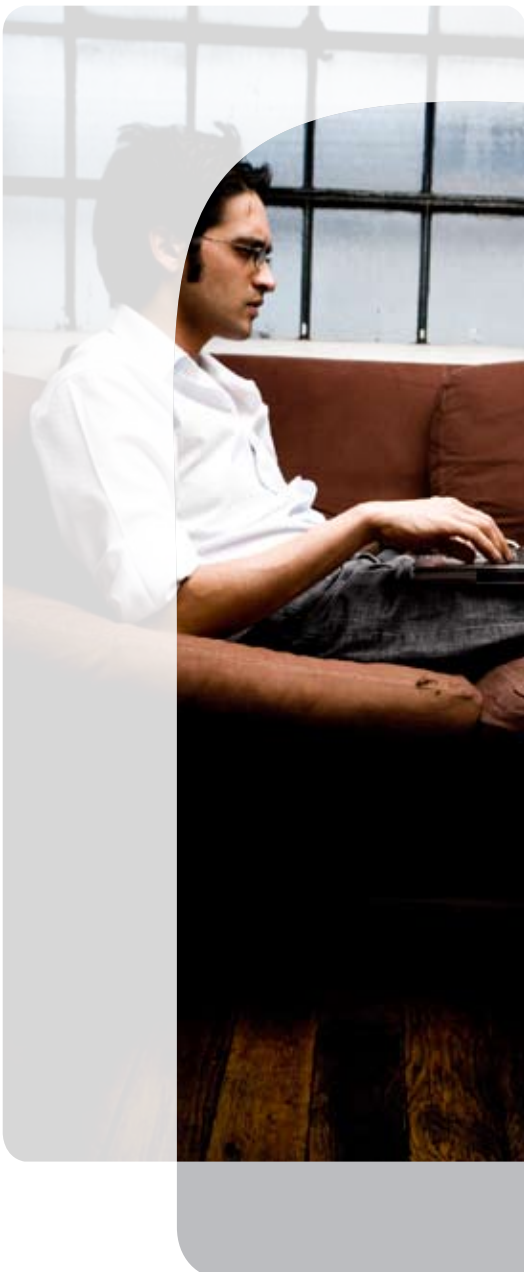
- a. Voice – local calls
- b. Voice – long distance
- c. Text (SMS)
- d. Internet/social networking
- e. Internet/Location-based services
- f. Mobile television or video (YouTube, etc.)
- g. Photos
- h. Other

3. Who is your service provider?

- a. AT&T
- b. Verizon
- c. Sprint
- d. T-Mobile
- e. Other

4. Where do you most often use your mobile phone?

- a. At your residence – on campus
- b. At your residence – off campus
- c. In campus buildings and classrooms
- d. Outside/driving
- e. At businesses around or near campus
- f. Other





5. How satisfied are you with your wireless service on campus?

- a. Very satisfied (5 bars)
- b. Satisfied (4 bars)
- c. Somewhat satisfied (3 bars)
- d. Not satisfied (2 bars)
- e. I do not have service (1 bar)

6. Are there specific areas on campus that are not adequately covered with a cell signal? If so, please list them here:

7. How would you rate wireless service on our campus?

- | | | | |
|--|----------------------------|----------------------------|----------------------------|
| Residence Halls | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Stadium | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Classrooms | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Dining Halls | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Athletic Center/
Field House | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Commons Areas
Indoor | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Commons Areas
Outdoor (Quads) | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Auditoriums | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Other: | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |
| Other: | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor |

8. Would you sign up for a text/SMS-based emergency notification system?

- a. Yes
- b. No

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